

ORIGINAL

ILLINOIS
COMMERCE COMMISSION

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FORMAL COMPLAINT

ILLINOIS COMMERCE COMMISSION

Illinois Commerce Commission
527 East Capitol Avenue
Post Office Box 19280
Springfield, Illinois 62794-9280

For Commission Use Only:

Case 01-03609

Regarding a complaint

by Katrick Connelly
(Person making the complaint)

against Ameritech (SBC)
(Utility name)

as to incorrect charges totalling \$327⁰⁰
from November 2000 & December 2000 phone bills
(Reason for complaint)

in Chicago IL Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2612 West 106 Place Chicago IL 60655

The service address that I am complaining about is 11025 South Artesian Chicago IL 60655

RE: Phone # 773-779-9132 disconnected by Ameritech 4/16/01

My home telephone number is * 773-680-6997

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at 773 680-6997

Ameritech (respondent) is a public utility and is subject to the provisions of
(Full name of utility company)
the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

* Please see attached explanation
On my November 2000 @ December 2000 Ameritech
Phone bills, # 773-570-4265 was dialed as a
Band C Local # totalling 32700 for the two months.
I have NO idea where this # came from or what it is.

Per 411 ← The number is NOT
(1) Registered to a business
(2) Registered to a Residence
Please clearly state what you want the Commission to do in this case.

(3) NEVER an access #
with our internet provider
during November & December
2000.

Tell Ameritech to drop the amount owed.

Date:

4/29/01

(Month, day, and year)

Complainant's signature

Pat Lonnely

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

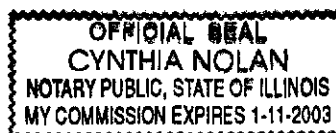
A notary public must watch you fill out this part of the form.

I, Pat Lonnely, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Pat Lonnely
(Signature)

Subscribed and sworn/affirmed to before me this 2ND day of MAY, 2001.

Cynthia Nolan
Notary Public, Illinois



NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.